

Legal Information

Ordering

By ordering goods, by clicking on the button »Proceed to Checkout«, the Customer makes a binding declaration of his/her intention to purchase the ordered goods. K. Verlag is entitled to accept the contractual offer contained in the order within two weeks of receiving it. Declaration of acceptance leading to conclusion of contract may either be in written form or through delivery of the goods to the Customer. If the Customer orders the goods electronically, K. will confirm receipt of the order immediately in writing or by e-mail specifying the stored order and contract data and these contractual conditions. However, such confirmation of receipt shall not constitute a binding acceptance of the order. Delivery takes place subject to the availability of the goods. If the ordered item has not yet been published the order shall, where possible, be noted. In the case of items that are already out of stock the Customer has the choice of cancelling the order or having his/her name put down for a possible reprint or new edition. Delivery terms are non-binding in all but exceptional cases where the delivery date has been guaranteed. If suppliers fail to deliver the ordered goods despite being under a contractual obligation to do so, K. is entitled to withdraw from the contract. The Customer will always be informed immediately of the non-availability of an item. The purchase price paid will then be immediately refunded.

Prices

The prices valid on the date of ordering will be charged. The Customer pays the purchase price including delivery charges in advance by using Stripe.

Delivery

Packaging and delivery are billed to the customer. These charges are calculated as follows:

Shipping within Germany: € 3.00 (first book); + € 0.50 per any additional book

Shipping within Europe: € 6.00 (first book); + € 0.80 per any additional book

Shipping worldwide: € 12.00 (first book); + € 1.00 per any additional book

The delivery time in Germany is approximately 3–4 working days, in Europe approximately 5–10 working days. Worldwide, the delivery time is 10–30 working days.

International Buyers – Please Note:

Import duties, taxes, and charges are not included in the item price or shipping cost. These charges are the buyer's responsibility. As customs regulations vary by country, please check with your country's customs office to determine what these additional costs will be prior to buying.

Cancellation Policy

Right to Cancel

You have the right to cancel this contract within fourteen days without having to give a reason. The cancellation period of fourteen days begins on the day that you or a third party authorized by you, who is not the delivery carrier, take/s possession of the goods.

In order to maintain your right to cancel, all you have to do is to notify us before the end of the cancellation period that you intend to cancel by mail or by e-mail addressed to

K. Verlag (Berlin)

Karl-Marx-Platz 3

12043 Berlin

Germany

f. +49 (0)30 609 549 58

info@k-verlag.com

or to return the goods. In either case you must fill out this [Withdrawal form](#) and include it in this correspondence.

In the event of a valid cancellation, both parties must return all goods and payments received. The Customer undertakes to return the goods within two weeks following the exercise of the right of cancellation if cancellation has not already been effected by the return of the goods. If the Customer cannot return the goods received or can only return them in part or in a deteriorated condition, he/she must compensate for any loss in value. Obligations for the refund of payments must be fulfilled within 30 days. This period begins for the Customer when he/she dispatches his/her notice of cancellation or the goods and for K. upon receipt of the same. In no event fees are charged for repayment. K. may refuse a refund until the item is received or the customer has provided proof that he has the goods returned. Whichever is the earlier.

Privacy Policy

The validity of this privacy statement is limited to the website of K. Verlag. This data protection declaration does not apply for third-party sites linked by our webpage.

General

We, K. Verlag, take the protection of your personal data very seriously and adhere to the applicable data protection laws. This website tracks personal data only for technical purposes. Under no circumstances will this information be sold or otherwise transferred to third parties. The following declaration gives you an overview of how we ensure this protection and which type of data are collected for what purpose.

Use of your data

K. Verlag collects, stores, and uses your personal data only to the extent necessary for contract management, service delivery, billing or customer information (for example e-mail-newsletter).

E-Mail

We will gather and store any information you transmit to us voluntarily (e.g. within the framework of an e-mail). This can be as names, email addresses and ULRs that you enter in an e-mail. This information is done voluntarily and won't be not verified by us. The use of pseudonyms or the like is possible. This information is collected and stored by us.

Statistical information

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies," which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address

with any other data held by Google.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. You can also prevent the data generated by the cookie about your use of the website to Google and the processing of these data (including. Your IP address) by Google by downloading available at the following link browser plug-in and install it:

<http://tools.google.com/dlpage/gaoptout?hl=de> By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Cookies

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